



IFS TROUBLESHOOTING GUIDE

Terms and definitions

Call: 866-437-2864

Back Ionization/KV rejection –

Where an excessive build-up of charged powder particles limits further powder being deposited on the substrate and can reverse the electrical charge of the surface layer of powder particles. May also be referred to as Reverse Ionization, Electrostatic Rejection or Rebounding.

Compatibility – The capacity of powder coatings from either different sources or different compositions/formulations to be combined and applied so as to yield no visible or mechanical differences in the cured film or application properties.

Corona Charge – The process of inducing static electric charge on powder particles by passing the powder through an electrostatic field generated by a high voltage device.

Crater – Small round depressions in a coating film typically caused by incompatibility or contaminants. They may or may not expose the underlying surface.

Cross Hatch Adhesion –

Tests the adhesion of cured coatings to a substrate. The test is performed by scribing a cross hatch pattern at specific intervals and pulling the area with tape.

Cure End Point – The point during/ following the cure schedule when powder coating film is determined to have developed specific properties.

Cure Schedule – The time/temperature relationship required to properly crosslink a thermosetting powder.

Delivery – The process of moving the powder coating through the application equipment to the end product.

Dry Blending – A powder coating manufacturing process in which materials are blended without melting.

Dry Film Thickness –

Thickness of applied coating when dry.

Edge Coverage – The ability of a powder coating to flow over, build and adhere to sharp corners, angles and edges.

Faraday Cage Effect –

The phenomenon by which charged particles are prevented from entering recessed areas due to the curvature of electric field lines to nearest ground.

Impact Fusion – When finely divided powders combine with other particles in the application equipment during the application process.

Intercoat Adhesion – The ability of a powder coating to adhere to a previously applied film.

Melt Point – Temperature at which finely divided powder will begin to melt and flow.

Orange Peel – An irregularity in the coating surface due to the inability of the wet film to level out. Similar in appearance to the skin of an orange but usually smooth to the touch.

PMT – Peak Metal Temperature.

Reclaim – The process of gathering and recycling non deposited powder. Powder that has been sprayed and then collected for re use or recycle.

Recovery – The process of removing non deposited powder from the air prior to recirculating the powder through the delivery system.

SDS – Safety Data Sheet.

Sintering – The tendency of some powders and powder coating materials to form into a mass during storage.

Storage Stability – The ability of powder coatings to maintain uniform physical and chemical properties under specified storage conditions.

Thermoplastic – Powder coating which will repeatedly melt when subjected to heat and solidify to a uniform film when cooled. Examples are Polyethylenes and Nylons.

Thermosetting – Powder coating designed to undergo an irreversible chemical change during the cure schedule. Examples are epoxies, polyesters and acrylics.

Tribocharging – Creation of a static electric charge on powder particles formed by friction against a non-conductive material.

Venturi (Metering Orifice) –

A constructed throat in a powder pump used to determine velocities, by the measurement of differential pressures generated at the throat as powder passes through the tube.

Virgin Powder – Unsprayed powder as opposed to previously sprayed or reclaimed powder.

VOC – Volatile Organic Compound.

Wrap – A characteristic of powder coatings in electrostatic application to seek out and adhere to parts of the substrate not in direct line of sight of the delivery system end point.



Cured film properties

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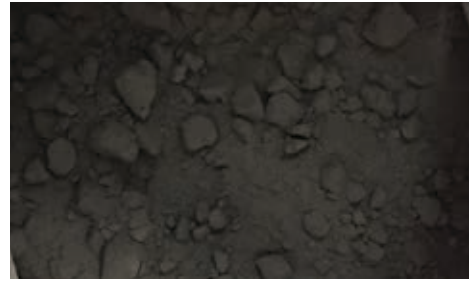
| Issue | Cause | Remedy |
|---|--|---|
| 1 Poor impact resistance or flexibility | 1a Under-cured/over-cured | 1a Run oven profile to determine if recommended time at temperature is achieved; amend oven temperature or amend line speed or dwell time |
| | 1b Poor cleaning or pretreatment | 1b Check pretreatment equipment and concentrations. Consult pretreatment supplier |
| | 1c Film too thick | 1c Reduce film thickness by adjusting application equipment |
| | 1d Change in substrate thickness or type | 1d Check substrate with supplier |
| 2 Poor adhesion | 2a Under-cured | 2a Run oven profile to determine if recommended time at temperature is achieved; increase oven temperature or decrease line speed/increase dwell time |
| | 2b Poor cleaning or pretreatment | 2b Check pretreatment equipment and concentrations. Consult pretreatment supplier |
| | 2c Film too thick | 2c Reduce film thickness by adjusting application equipment |
| | 2d Change in substrate | 2d Check substrate with supplier |
| 3 Poor corrosion resistance | 3a Poor cleaning or pretreatment | 3a Check pretreatment equipment and concentrations. Consult pretreatment supplier |
| | 3b Under-cured | 3b Run oven profile to determine if recommended time at temperature is achieved; increase oven temperature or decrease line speed/increase dwell time |
| 4 Poor pencil hardness; poor abrasion resistance | 4a Under-cured | 4a Run oven profile to determine if recommended time at temperature is achieved; increase oven temperature or decrease line speed/increase dwell time |
| 5 Chipping | 5a Cure schedule | 5a Increase oven temperature and/or dwell time. Make sure that the object itself reaches the correct cure temperature for the correct time |
| | 5b Film thickness | 5b Reduce film thickness by decreasing spray time and/or air pressure |
| | 5c Poor substrate | 5c Ensure parts are properly cleaned and pretreatment system is in good working order |



Hoses and pumps

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| Issue | Cause | Remedy |
|---|---|--|
| 1 Impact fusion | 1a Build-up of powder due to inadequate maintenance | 1a Clean and if necessary, replace worn parts; implement proper maintenance procedure |
| | 1b Too much feed air pressure | 1b Reduce air pressure setting on gun and transfer pumps |
| | 1c Moisture in compressed air supply | 1c Ensure the air supply is clean and dry |
| | 1d High relative humidity in application area | 1d Apply powder in controlled area with a humidity of 50% ± 10% |
| 2 Not enough powder being fed | 2a Powder is not fluidizing properly | 2a Check the IFS fluidizing section |
| | 2b Blockage in the powder supply | 2b Clean and check pick up tubes, pumps and hoses. Replace if necessary; check sieve screen for proper operation and tears. Fix/replace if necessary; ensure no foreign objects/materials in powder supply |
| | 2c Squashed hoses, or kinks in hose line | 2c Replace squashed hoses; remove kinks and replace if necessary |
| | 2d Pump venturi tubes are worn | 2d Replace worn parts, implement proper maintenance procedure |
| | 2e Not enough air pressure | 2e Check air supply for blockages; check and adjust the air settings to pumps |
| 3 Static (tribo) charging | 3a Low humidity in the application room | 3a Ensure humidity is controlled to required specification for your system |
| | 3b Inadequate grounding of equipment | 3b Ensure that all the application and recovery equipment has a good ground |
| 4 Surging, spitting or interrupted powder flow | 4a Not enough volume or supply pressure of air | 4a Check and ensure constant air supply |
| | 4b Kinks in the powder hose lines | 4b Remove kinks from hoses |
| | 4c Pump venturi tubes, hoses or guns blocked with impact fusion | 4c Ensure tubes, hoses and guns properly cleaned; ensure air supply is free of oil or moisture |
| | 4d Too much humidity in the powder area | 4d Ensure proper humidity levels in the application area |



Powder Feed – Fluidizing issues

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| Issue | Cause | Remedy |
|--|---|---|
| 1 Powder is blowing around and out of the hopper | 1a Air pressure too high | 1a Reduce the air pressure into the fluidizing bed |
| | 1b Powder level too high | 1b Remove excess powder from the hopper – the hopper should be 2/3 full when fluidized |
| | 1c Powder too fine (mix of virgin & reclaim powder) | 1c Adjust the mix of virgin to reclaim powder |
| | 1d Powder too fine (only virgin powder) | 1d Contact IFS Coatings |
| | 1e Blocked hopper or poor venting | 1e Clean the hopper & vent and if necessary increase the vent size |
| 2 No air percolating through the surface of the powder | 2a Insufficient air pressure | 2a Check the air supply; increase the amount of air; check the airline to be sure it is supplying a suitable volume of air |
| | 2b Plugged membrane | 2b Check the fluidizing membrane and if damaged or contaminated with oil or water replace with new membrane |
| | 2c Blocked membrane | 2c Check the bottom of the fluidizing bed and clear of blockages |
| | 2d Powder too fine | 2d Adjust the mix of virgin to reclaim powder (mix of virgin & reclaim powder should be 50% to 50%) |
| | 2e Powder has become compacted | 2e Loosen the compacted powder with a clean wooden stirring device and fluidize the powder with clean dry air (care must be taken not to damage the fluidizing membrane at the bottom of the hopper with the stirring device) |
| 3 Large air holes being blown through the surface of the powder | 3a Powder level is too low | 3a Add more powder – the hopper should be 2/3 full when fluidized |
| | 3b Packed or moist powder | 3b Unplug by manually loosening and fluidizing powder and stir with clean dry instrument or clean, dry air; ensure the compressed air and application room are free of moisture or high humidity |
| | 3c Damaged or plugged membrane | 3c Check the membrane for plugged pores, cracks or holes and replace as necessary |
| 4 Fine and coarse powder particles separating into different layers | 4a Powder level too high | 4a Remove powder until the hopper is around 2/3 full when fluidized |
| | 4b Powder too fine (mix of virgin & reclaim powder) | 4b Adjust the mix of virgin to reclaim powder |
| | 4c Powder too fine (only virgin powder) | 4c Contact IFS |

| Issue | Cause | Remedy |
|--|---|--|
| 1 Poor charging, low film build, insufficient wrap | 1a Inadequate kV settings | 1a Check voltage at electrode, cable and power supply; replace missing or broken electrodes; clean and remove build up from electrodes |
| | 1b Poor grounding | 1b Check ground from conveyor through hanger to part (maximum ground is less than 1 Megohm at 500 volts); clean and remove build-up of insulating materials (including powder) from conveyor, load bars and hangar |
| | 1c Too much powder delivery | 1c Reduce air pressure to allow the powder to charge properly and maintain a good gun to part distance |
| | 1d Too much/little humidity in application room | 1d Too much humidity can reduce the charge on powder particles. Ensure humidity is controlled to the proper specification for your system |
| | 1e Powder too fine (virgin/reclaim mix) | 1e Maintain a proper virgin/reclaim mix |
| | 1f Powder too fine (virgin powder) | 1f Contact IFS |
| 2 Poor penetration (powder not penetrating into faraday cage areas e.g. corners and recesses) | 2a Poor voltage (too high or too low) | 2a Adjust voltage and Micro Amps so powder can build evenly especially at edges and corners |
| | 2b Powder/air velocity too high | 2b Control air pressure to prevent powder from being blow out of recessed areas |
| | 2c Poor grounding | 2c Ensure adequate grounding (1 Megohm or less resistance to ground at 500 volts) |
| | 2d Inadequate application technique and/or poor automatic gun placement | 2d Ensure that gun to part and gun to gun distances are suitably for proper powder charging |
| | 2e Poor spray pattern | 2e Use different nozzle or deflector (check with equipment manufacturer) |
| | 2f Powder too fine (virgin/reclaim mix) | 2f Adjust virgin/reclaim mix |
| | 2g Powder too fine (virgin) | 2g Contact IFS |
| | 2h Too little powder delivery | 2h Increase rate of powder flow if needed |
| 3 Back ionization/ kV rejection – powder rebounds from the part | 3a kV settings – voltage too high | 3a Reduce kVs (voltage) and check for adequate ground |
| | 3b Spray distance too close | 3b Recommended spray distance is approximately 8-12 inches away from your product, depending on your equipment settings and part configuration |
| | 3c Poor grounding | 3c Confirm all your equipment is properly grounded |
| | 3d Humidity levels too low | 3d Control/adjust humidity to proper specification |
| | 3e Powder too fine (virgin/reclaim mix) | 3e Adjust virgin/reclaim mix |
| | 3f Powder too fine (virgin) | 3f Contact IFS |
| | 3g Excess film thickness | 3g Reduce film thickness by decreasing spray time and/or powder flow air pressure |
| 4 Guns spitting, surging and inconsistent powder feed | 4a Not enough air pressure or volume | 4a Check equipment specifications and ensure air supply lines are correct size; increase feed and/or atomizing air pressure |

| Issue | Cause | Remedy |
|--|--|---|
| 4 Guns spitting, surging and inconsistent powder feed | 4b Hoses kinked, crushed or too long | 4b Replace worn hoses; ensure no sharp bends or excess hose runs; use the shortest hose runs possible and/or practical for manual and automatic guns |
| | 4c Hoses, pumps, pick up tubes or guns with impact fusion | 4c Check and clean hoses, pumps, pick up tubes and guns; ensure compressed air supply is clean and dry; ensure humidity is set at correct specification for your system |
| | 4d Powder too fine (virgin/reclaim mix) | 4d Adjust virgin/reclaim mix |
| | 4e Powder too fine (virgin) | 4e Contact IFS |
| | 4f Powder not properly fluidizing | 4f See fluidizing section |
| 5 Poor spray pattern | 5a Gun parts worn beyond equipment suppliers recommendations | 5a Check and replace worn out nozzles, deflectors and electrode sleeves |
| | 5b Blockage caused by impact fusion | 5b Clean and remove any impact fusion from parts; implement standard maintenance procedure |
| | 5c Hoses, pumps, pick up tubes or guns clogged by impact fusion | 5c Check and clean hoses, pumps, pick up tubes and guns every day or on every shift. Ensure the compressed air supply is clean and dry; ensure humidity is at correct specification for your system |
| | 5d Not enough powder feed or atomizing pressure | 5d Adjust the feed and atomizing air pressure to the application equipment for a consistent spray pattern |
| 6 Poor powder thickness or coverage | 6a Electrostatic equipment not providing high enough kV | 6a Ensure that the voltage is adequate with a voltage meter to properly charge the powder; check and replace missing or broken electrodes; clean electrodes to remove impact fusion; readjust the equipment positions to allow the spray patterns to better cover the parts |
| | 6b Poor grounding | 6b Ensure good grounding |
| | 6c Excessive powder delivery | 6c Ensure adequate space between parts - reduce racking density or change rack design |
| | 6d Excessive air velocity of powder feed settings causing the powder to be blown past the part | 6d Reduce air setting and/or move gun further back away from the part |
| | 6e Powder attracted to adjacent parts | 6e Ensure adequate space between parts - reduce racking density or change rack design |
| | 6f Too much moisture in the powder application area causing a disruption of the electrostatic charge to the powder particles | 6f Control/adjust humidity to proper specification in the powder application area |
| 7 Powder sagging | 7a Incoming part temperature too hot | 7a Reduce oven temperature and/or time accordingly |
| | 7b Excess film thickness | 7b Adjust equipment accordingly |
| 8 Foaming of the surface | 8a IR-oven: temperature too high | 8a Increase line speed, or reduce the temperature |

| Issue | Cause | Remedy |
|--|--|--|
| 1 Craters/ fisheyes, pull away, voids | 1a Oil or moisture in air lines | 1a Inspect airlines and ensure air is clean and dry; check filters and drain or install traps; check oil absorption unit for excessive signs of oil |
| | 1b Contamination with incompatible materials | 1b Make sure the gun, hopper and spray booth is completely cleaned and that the powder was stored correctly; check for and eliminate incompatible materials throughout the process e.g. silicones and lubricants |
| | 1c Contamination with incompatible powder | 1c Clean guns, hoses and hoppers thoroughly after each color change to eliminate cross contamination of different coatings; ensure parts are completely dry before entering spray booth; use virgin powder |
| | 1d Poor cleaning or pretreatment | 1d Check pretreatment equipment and concentrations; consult pretreatment supplier |
| 2 Gloss difference | 2a Over/under cured | 2a Run oven profile to determine if recommended time at temperature is achieved; increase/decrease oven temperature or increase/decrease line speed or dwell time |
| | 2b Contamination with incompatible powder | 2b Clean guns, hoses and hoppers; clean hangars; ensure parts are completely dry before entering spray booth; use virgin powder |
| | 2c Outgassing or micro pinholing | 2c Check and eliminate moisture in compressed air or powder; check substrate for porosity; film thickness too high |
| 3 Poor color | 3a Over/under cured | 3a Run oven profile to determine if recommended time at temperature is achieved; increase/decrease oven temperature or increase/decrease line speed or dwell time |
| | 3b Inadequate oven exhaust | 3b Check for obstruction in exhaust stacks; ensure proper fan operation |
| | 3c Poor natural gas quality | 3c Check with gas supplier for the amount of sulfur in the natural gas supply |
| 4 Poor opacity | 4a Film thickness too low | 4a Increase film thickness – use higher voltage, longer spray time or denser powder cloud |
| 5 Poor flow (too much orange peel) | 5a Film thickness too low | 5a Increase film thickness – use higher voltage, longer spray time or denser powder cloud |
| | 5b Back ionization/kV rejection | 5b See application section |
| | 5c Oven temperature too high | 5c Reduce oven temperature and/or increase line speed/decrease dwell time |
| | 5d Substrate heat up time | 5d Adjust oven temperature and/or time. Make sure that the object itself reaches the correct cure temperature for the correct time. |
| | 5e Improper storage powder storage | 5e Make sure that the powder has been stored in the proper environment. Storage in high temperature or humidity can excessively age powder |

| Issue | Cause | Remedy |
|---|---|---|
| 6 Sags | 6a Film thickness too high | 6a Decrease film thickness – use lower voltage, shorter spray time or less dense powder cloud |
| | 6b Oven temperature too low | 6b Increase oven temperature and/or decrease line speed/increase dwell time |
| 7 Pin holing | 7a Moisture in compressed air or powder | 7a Check for and eliminate moisture in compressed air or powder |
| | 7b Film thickness too high | 7b Decrease film thickness – use lower voltage, shorter spray time or less dense powder cloud |
| | 7c Oven temperature too high | 7c Reduce oven temperature and/or increase line speed/decrease dwell time |
| | 7d Substrate porosity | 7d Check substrate for porosity |
| 8 Contamination: other colors in cured film | 8a Poor clean up between color changes or powder types | 8a Clean feed and spray system; develop a changeover checklist to assure a proper color change is performed |
| 9 Inconsistent film thickness | 9a Inadequate application pattern | 9a Check application procedures |
| | 9b Booth air flow unbalanced and causing uneven spray pattern | 9b Consult your equipment supplier |
| | 9c Inconsistent powder flow | 9c Check for surging, spitting or interrupted powder flow |

Housekeeping

| Issue | Cause | Remedy |
|---|---|---|
| 1 Powder drifting through spray booth (inadequate air flow through booth) | 1a Blinding of filter cartridges | 1a Clean or replace filters; check pulse air |
| | 1b Final filters blocked | 1b Check for and eliminate moisture/oil in air supply |
| 2 Lumps or packed powder | 2a Improper storage – temperature or humidity too high, or shelf life expired | 2a Screen and sieve powder prior to spraying; consult IFS |

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